



CORRESPONDENCE FILE 1

(Pages 1 – 15)

Placeplan Meeting

26ain Medi / 26th September 2024

ATC Placeplan

From: Natalie Hughes
Sent: 12 September 2024 10:12
To: ATC Placeplan
Subject: FW: Llenwi update Abergele

Hi Abby

Here is a brief update.

LLENWI ABERGELE

The location has been confirmed as the Plantation Café sign. The mural will appear higher up (same place as the sign).

The mural design has not yet been finalised but can be shared when it has

The digital element to the installation will include a puzzle about the area to be solved so as to unlock the AR world. Once inside there will be a waterfall cascading down the wall in to a river that the users will be standing in. There was an extremely good response from school children and so the wonderful drawings they produced in their workshops may be used and depicted as stone carvings for example.

Thanks for thinking of us

Natalie Hughes
Cydylynydd Rhaglen Diwylliant / Culture Programme Coordinator
Cyngor Bwrdeistref Sirol CONWY County Borough Council
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Abergele Business Forum Update – 18 Aug 2024

Thank you to Linda who very kindly hosted us at [the Winery / Y Gwindy](#)

Agenda Items

1. Events
2. Town & Ward Grants
3. Abergele Noticeboard
4. Town Council Website
5. Attendance at Town Council Meetings
6. Police Engagement
7. AOB

1. Events

- Businesses would like to try and link into events and activities planned for Town not only to maximise benefit but also avoid duplication / competition.
- TC run annual Christmas Window and Christmas card competition – question was raised around community engagement with the judging of the windows; if children / families were part judging it would encourage footfall around the town. **Mandy / Abby to take back to TC for consideration.**
- It was also suggested that an informal 'Art trail' could be set up with entries to the Christmas card competition being displayed in shop windows. This would support the TC competition giving an opportunity for display across town and again encourage footfall.
- Town lights switch on, concert etc 6th November - TBC
- Was raised by Abby to encourage all to tag **@aberglepensarn** so could be shared as appropriate.
- Business agreed 12th December as start of Thursday Christmas Late night trading.
- TC have an events committee which meet to look at events on behalf of full Town Council. Group was reminded that all Town Council meetings are open to the public so anyone can go along to listen.

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- Was also noted that all meeting minutes and Town Council events are published on the Town council website
- It was noted that some event such as Christmas Fayre, Abergele in Bloom are not Town Council events
- **Mandy will investigate how businesses can officially get involved with Abergele in bloom.**

2. Town & Ward Grants

- Mandy confirmed that the TC do have funding which constituted organisations can apply into this could be an opportunity for Business Forum to collaborate with a local group / organisation for future events and activities.

3. Abergele Noticeboard

- The question re possibility of a physical noticeboard in Town Centre location was raised
- Experience round table indicated that this was not simply process and could be quite expensive project. Member of the group with link to Cartrefi Conwy was going to query if any space / plans for community noticeboard with the community space being planned.

4. Town Council Website - [Abergele | Home \(abergelepensarn.co.uk\)](http://abergelepensarn.co.uk)

- An update of the TC website is underway to return it too standard TC focus.
- Following business requests for marketing and promotional support, Abergele's Placeplan Committee is pleased to be launching QRBoxx which is an easy-to-use, user-driven platform that will showcase "all things Abergele in a one-stop-shop", enhancing the appeal of our collective offer, and creating more opportunities to "be seen" via cross-promotion. This is being sponsor by Abergele TC and will be free to Businesses
- User (businesses, groups, organisations etc) will be able to upload their own details such as business, events etc. Once uploaded on to QRbox they will then be able to share with their own social media etc.
- For next planned forum meeting on 23rd Sept Abby will host event at the Town Hall to talk in more detail about the QRbox and everything it has to offer.

5. Police Engagement

- Abby has spoken to previous contact Simon Keeting who is Partnership Officer, and he has agreed to attend a future forum meeting which may be a

good starting point to start looking at some of the concerns raised by businesses such as security tips and support for at risk members of the community.

- Was agreed to arrange for Simon to attend future meeting.

6. Abergele PlacePlan committee

- The Town Council would like representative for the Business Forum to sit on the PlacePlan committee. The individual would have to be able to represent views of the wider Business Forum and be available to attend meetings the last Thursday of every month from September.
- Was agreed that any member of the group interesting in being the rep for the forum would attend the next place plan meeting on 26th of September as member of the public so they could get a better understanding of what the meeting covers.

7. AOB

- Business Rates – continues to be a major issue for most of the businesses, discussion around lobbying through MP's, AM's and organisation such as FSB.
- Requested that an explanation of business rates be provided – AB to action
- Clinic Carpark – this area of the carpark is part of the Betsi site so any approach for use of this area would need to be to them. It was also raised that staff for the clinic seemed to be using the main carpark blocking up valuable spaces from shoppers.
- Future Meetings

23rd Sept - QRBox event, Town Hall

28th Oct

2nd Dec

If any of our members are able / would like to host on any of the above dates please let me know.

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Beach of Dreams (Kinetica)

Following a period of growth, the most recent mission is as follows:

“A major interdisciplinary creative programme will see ambitious new participatory art commissions, creative walks and events taking place across the coasts of England, Scotland, Northern Ireland and Wales, and digitally, from 1 May – 1 June 2025.

Beach of Dreams is a platform for celebrating, reflecting and imagining new possible climate futures for our coastlines and planet.

The festival takes place outdoors and in public spaces and is free to attend – everyone is welcome”.

Abergele, as a member organisation, is invited to participate in national and regional elements of the festival as follows:

Nationwide Touring - May 1 to June 1 2025.

“An installation of hundreds of pennants, each telling a personal story of our relationship to coast and sea. Together, these form a tapestry of hope and inspiration for our shared future and alongside these everyone can offer their own personal pledge to support the future of our coastal environment”.

What does this mean for Abergele in **real terms**?

- ATC will have a pennant, and this pennant will be included in the installation of 500+ pennants at Bay of Colwyn beach.
- ATC will be invited to “walk in their pennant” and place in the installation which will be during Prom Xtra on May 10th (there is capacity to bring the pennant to Bay of Colwyn Town Council and join in procession down to the beach, or to walk the pennant in direct from our coast, but logistics have not yet been sorted, and this will also be dependent on the number of people willing and able to walk in the procession)
- ATC will likely be invited to host a stand at the May 10th event in Colwyn Bay, showcasing “what is special / unique” about our stretch of beach - suggestion from Events Conwy, who are now part of the network, and offering their support to us, is to highlight the below:
*“Pensarn is a protected area, designated as a Site of Special Scientific Interest (SSSI). It lies northwest of Abergele and is a stunning pebble beach with a large vegetated shingle bank. Formidable maritime plants persevere to make it their home. Shingle beaches are dynamic and blustery places, loved by wind surfers and dog walkers, but they are also important habitats. The creatures that live here have to be incredibly hardy as they suffer from constant changes to their habitat.
Pensarn is a unique shingle beach. Its shore is just sheltered enough that storm waves cannot reach it, allowing enough stability*

for maritime plants to grow. A wonderful place to go shell hunting or bird watching” – CCBC

Traeth Pensarn - SMS Final (naturalresources.wales)

- Pennant creation guidelines have been further developed and now require community engagement activities during which people will be asked to **write 300 words about why “their stretch of beach” is special to them, what memories the beach evokes, and share stories of their beach memories and experiences. Members to also feed into groups and complete write up** etc.
- These written submissions will be used by the artists who will be creating our pennant, based on two photographs of our stretch of beach, one wide shot, and one close-up.
- First deadline for submission is October 15th, **second is February 25th, which is more feasible considering that the Conwy Network has not officially launched, and also the required community engagement sessions**
- Submissions received by the second deadline will be returned by end of April in time for the art installation.

Sound Commission with TAPE and Bay of Colwyn Town Council

What is this about and what does it mean for Abergele?

- Colwyn Bay is a lead partner in Beach of Dreams, with ten pennants, and as such, they have been assigned
 - an artist to work with them
 - a question to ask / explore
- Colwyn Bay's artist is Jason Singh
Jason's life and work is rooted in listening. He follows a multi-sensory and cross-species approach to sound and music. His creative output is an exploration of the natural world, voice and a wide range of music technologies. Works includes live performance, immersive installations, studio recordings, music for film and theatre, deep listening and well being experiences, sound walks, broadcasts, music workshops, podcasts, soundtapes and immersive DJ sets.
Collaborations and commissions include a diverse range of organisations and artists including BBC, Yorkshire Sculpture Park, V&A Museum, Earthshot Prize, WOMAD, Kew Gardens, Chester Zoo, SONOS, Luke Jerram, BFI, Celtic Connections, RNLi, National Trust, Tate Britain, Nitin Sawhney, George Ezra, Big Narstie, Yazz Ahmed, Shabaka Hutchings, Sebastian Rochford, Leafcutter John, Graham Massey (808 State), Natacha Atlas, Sarathy Korwar, Talvin Singh and Rokia Traore
- Jason will be exploring the question, “What can we not hear?” and using sensitive microphones, he will record sounds of nature, including those that are imperceptible to the human ear. Members to feed into groups and solicit participation in this.

- Jason will be visiting North Wales on October 22nd – 27th and Abergele may be able to have him visit to make recordings. Whilst this might be ideal for schools, they will be on half term, so if there are other community groups that work with / in nature, they may wish to be included.

CONSIDERATIONS

Bay of Colwyn, as a Beach of Dreams partner, has invested significant funds in this event, and this event will form a major part of their annual events programme

Bay of Colwyn Town Council has proposed a joint funding bid to secure funding for local adjunct events in the lead up to May 2025

Abergele's activities in relation to Beach of Dreams must be proportionate, and localised, so the following is proposed:

- Marketing and Promotion activities with Events Conwy's support, about Beach of Dreams and our coastline's unique features eg vegetation
- Awareness raising activities / community engagement sessions for the pennant creation x 3, delivered by Placeplan Officer eg schools (with Members also feeding into groups and completing the 300 word write-up)
- Potential visit from Jason Singh to record sounds x 1/2 day, with invitation from Jason for the public to submit their own sound recordings or voice notes which he can incorporate into his soundscape (sound quality can be cleaned up by Jason and TAPE), facilitated by Placeplan Officer and Members to feed into groups
- Circulation of Mad Afanc story as vehicle for activities with children and young people e.g. groups such as Brownies and Youth Shed doing eg stone painting, dragon scale painting, "faux" pennant creation, (educational) games, with support from local organisations such as Men's Shed who could create the "scales", and She Shed who could create "bunting from recycled materials" for use during a small-scale May 3rd or 4th 2025 "Beach of Dreams Day" at Pensarn promenade.
- Engagement with walkers who might join in to "walk our stretch of coast" (weekend activity with promotional work needed) with the pennant on May 3rd or 4th, or May 10th (bearing in mind the timing will need to allow for walkers to arrive in time to add the pennant to the installation).
- PP Officer to potentially host stand at May 10th to promote our stretch of beach (and Abergele in general), depending on final decisions about this, and participation from other areas which are also part of the network (Llanfairfechan, Penmaenmawr, Llandudno, Conwy).
- Approximate time to implement not including network meetings: seven working days

CF7

This is not a circular
Owner/Occupier

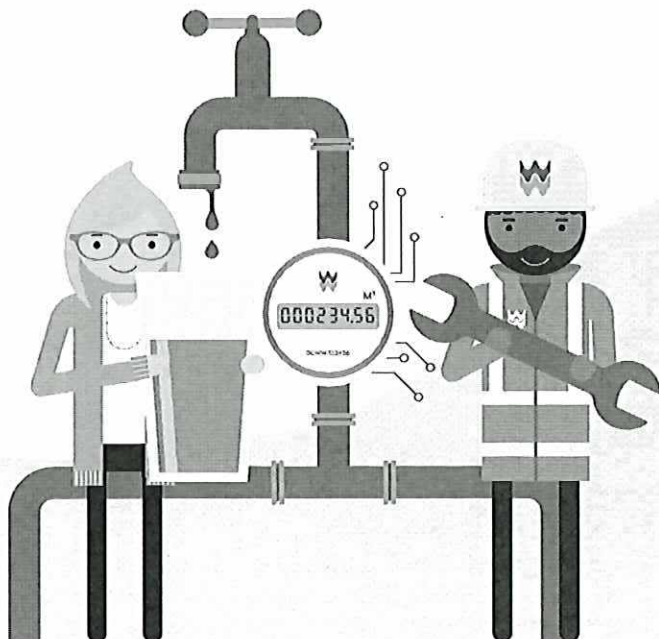
Get smart!

Welsh Water are rolling out a Smart Meter project in Abergele!

We don't need you to do anything and this won't make any difference to the way you are billed.

Abergele has been chosen as the first location for us to get smarter! Our Welsh Water colleagues will be visiting Abergele over the next few months, installing new meters and replacing older meters with newer technology. We don't need you to do anything and this won't make any difference to the way you are billed.

Once we have the meters installed, we will have accurate, up-to-date data allowing us to quickly identify and fix leaks. In future, you will see more information such as how much water you are using, when you are using it and if you don't currently have a meter, you will be able to compare and see how much you could save by switching over.



Why Abergele?

Why not? Over 75% of our customers in the area are already on a water meter – that's nearly 25% more than the national average! This means that customers in this area already are aware of the benefits of having a meter, can monitor how much they use and understand how day to day activities influence how much water costs.

What can you expect?

Our teams are already out and about, carrying out surveys of all our water connections, so you may have seen us around. The next stage of the process is to install and upgrade meters for all homes and businesses throughout Abergele.

If you already have a water meter, then all we will need to do is swap your old one to a new one. This should only take a few minutes and, as most water meters are outside properties, you probably won't notice us carrying out the work. For customers who have a meter but pay a fixed charge, like our HelpU or Watersure Wales tariffs, this won't change the way in which you pay for your water.

Even if you don't have a water meter now, most of the time we are able to install one without disruption. This is usually outside your property, and this can be done in just a few minutes with nothing for you to do. However, in some cases we will need a little bit more work to put the meter in and we'll do everything we can to keep disruption to an absolute minimum.

Want to know more?

If you would like to know more about our work in Abergele you can visit our website dwrcymru.com/abergele or please do come and see us for a chat at our drop-in information days at:

Abergele Library

Monday 16th September, 1pm – 4pm

Abergele Town Council

Monday 7th October, 5pm – 8pm

Keep an eye open for us on our social media channels or if you would like more information on the project please email: abergele@dwrcymru.com

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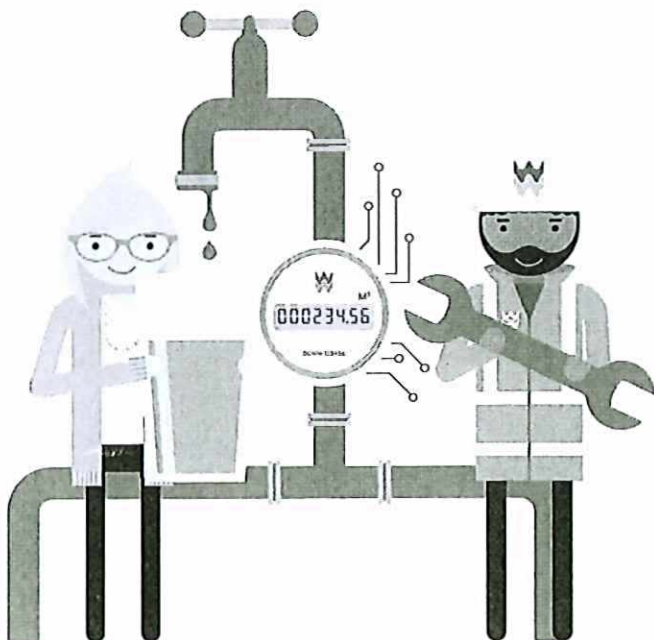
Nid cylchlythyr yw hwn
Y Perchennog/Deiliad

Mae Dŵr Cymru'n cyflwyno prosiect Mesuryddion Clyfar yn Abergele!

**Does dim angen i chi wneud dim, ac ni fydd hyn
yn effeithio dim ar sut y cewch eich bilio.**

Dewiswyd Abergele fel y lleoliad cyntaf i ni fod yn fwy clyfar! Bydd ein cydweithwyr o Ddŵr Cymru'n ymweld ag Abergele dros y misoedd nesaf i osod mesuryddion newydd a disodli hen fesuryddion â thechnoleg newydd. Does dim angen i chi wneud dim, ac ni fydd hyn yn effeithio dim ar sut y cewch eich bilio.

Ar ôl gosod y mesuryddion, bydd modd i ni gyrcu data mwy cywir a chyfredol o lawer a fydd yn ein galluogi ni i ddod o hyd i allyngiadau a'u trwsio'n gyflym. Yn y dyfodol, fe fydd rhagor o wybodaeth or goel i chi, fel faint o ddŵr rydych chi'n ei ddefnyddio a phryd, ac os nad oes mesurydd gennych ar hyn o bryd, bydd modd i chi gymharu a gweld faint y gallech ei arbed trwy newid i fesurydd.



Cymuned Clyfar!

Pam Abergele?

Pam lai? Mae gon dros 75% o'n cwsmeriaid yn yr ardal fesurydd dŵr eisoes – mae hynny bron i 25% yn uwch na'r cyfartaledd cenedlaethol! Mae hynny'n golygu bod cwsmeriaid yn yr ardal eisoes yn ymwybodol o fanteision cael mesurydd, a byddan nhw'n gallu monitro eu defnydd a deall sut mae gweithgareddau pob dydd yn dylanwadu ar gost dŵr.

Beth y gallwch ei ddisgwyl

Mae ein timau eisoes o gwmpas yr ardal yn cyflawni orlygon or ein holl gysylltiadau dŵr, felly mae'n bosibl y byddwch wedi ein gweld ni. Y cam nesaf yn y broses yw gosod ac uwchraddio mesuryddion ar gyfer holl gartrefi o busnesau Abergele.

Os oes mesurydd dŵr gennych chi'n barod, yna'r cyfan y bydd angen i ni ei wneud yw cyfnewid eich hen fesurydd am un newydd. Ni ddylai hyn gymryd mwy nag ychydig funudau, ac am fod y rhon fwyaf o fesuryddion y tu allan i eiddo, mae'n siŵr na fyddwch chi'n sylwi arnom ni'n cyflawni'r gwaith hyd yn oed. I gwsmeriaid sydd â mesurydd ond sy'n talu tŵl sefydlog, fel ein tariffau HelpU neu Watersure Cymru, ni fydd hyn yn newid dim ar sut rydych chi'n talu am eich dŵr.

Hyd yn oed os nad oes mesurydd dŵr gennych nawr, fel arfer bydd modd i ni osod eich mesurydd yn ddiraffferth. Bydd hyn y tu allan i'ch eiddo fel rheol, ni ddylai gymryd mwy nag ychydig funudau i ni, ac nid oes angen i chi wneud dim. Mewn ambell i achos, bydd gosod y mesurydd ychydig bach yn fwy cymhleth, ond fe wnawn ein gorau glas i darfu cyn lleied â phosibl arnoch o hyd.

Am glywed rhagor?

Os hoffech chi glywed rhagor am ein gwaith yn Abergele, ewch i'n gwefan dwrwymru.com/abergele neu galwch i sgwrsio â ni yn ein un o'n diwrnodau rhannu gwybodaeth yn:

Llyfrgell Abergele

Dydd Llun, 16 Medi, 1pm – 4pm

Cyngor Tref Abergele

Dydd Llun, 7 Hydref, 5pm – 8pm

Cadwch lygad ar ein sianeli cyfryngau cymdeithasol, neu os hoffech chi gael rhagor o fonylion am y prosiect, e-bostiwch: abergele@dwrwymru.com

CFA

ATC Info

Subject: FW: Dwr Cymru Welsh Water - Abergele
Attachments: 3172 Abergele Metering Newsletter v12.pdf

Dear Councillors,

Over the next few months, Welsh Water will be carrying out work in Abergele and I wanted to let you know more about this innovative project and what it entails for residents in the town.

Over the next few months, we will be installing over 4,000 new meters with smarter technology on all properties in Abergele – including homes and commercial properties. All current meters will be replaced, and new meters will be installed on currently unmetered properties.

Abergele has been chosen as the first location for us to ‘Get smarter’ as over 75% of our customers in the area are already on a water meter — that’s nearly 25% more than the national average. This means that customers in this area already understand the importance of saving water. It also means that we can easily replace and upgrade a lot of the meters rather than start from scratch.

The first of its kind, the introduction of this smarter network will allow us to keep an eye on water flows, test for leaks, build a picture of where improvements need to be made to the network and look for opportunities to be more efficient. This project will also increase water resilience, offer improved customer service and provides a vital opportunity to learn from our customers.

These smarter meters continuously monitor water flow and pressure which will enable us to detect and react to things like loss of pressure and leakage quicker. This will mean we’ll minimise the amount of water we lose unnecessarily and be able to provide greater stability across our network resulting in less disruption to your supply. As well as help us detect leaks on our network, these meters can also help to detect leaks on private systems, which means we can alert customers to leaks on their system so that they can be fixed sooner.

In the future, customers will have much more oversight of their own water consumption although we’re not sure yet what form this will take, it will likely be an online portal or app; we don’t intend on providing an in-home display for residents.

This is part of a much bigger investment plan we have for the next five years to provide more access to meters and reduce leaks - Abergele will help us lead the way.

Please find attached a newsletter that’s been sent out to all affected customers in the area and below more information about the project. If you have any questions about the project, please do not hesitate in getting in touch.

Thank you
Gwenan

Abergele

Our partners IES Utilities (Integral Energy Solutions) are currently carrying out surveys in Abergele of every stop tap and we intend to install the new smart meters from the beginning of October.

For customers that already have a water meter, then we can easily swap the old one for a new one which will only take a few minutes. For customers that don’t currently have a meter, in most cases we will be able to install one on the external stop tap which again only takes a few minutes.

Some connections will need a little bit more work to put the meter in and we’ll need to dig some holes on the pavement or street, but this work will be planned in to cause minimum disruption and customers will be notified ahead of the work. When we fit the new water meter, we will need to turn off the water for a few moments, but we will let customers know before we do this and work closely with customers that require additional support for such disruption.

Installing the new meters will not affect how our customers are billed, and customers will not need to do anything or be home while we carry out the work. However, if any customers that are currently not billed through a meter would like to move to metered billing we can arrange to have this done.

We should have all the work done by the end of February 2025, but while we are working in Abergele and over the next 12 months we hope to be able to support the town in a number of ways.

Our education team will be visiting local schools to provide free lessons and workshops and our Vulnerable Customer Team will be at Abergele Foodbank every other week from Thursday, September 12th from 10am-2pm along with other agencies to help make sure customers that are struggling to pay their bills are on the right tariff and to discuss how customers can save money on their water bills. You can find more information about our different tariffs on our cost-of-living page <https://www.dwrcymru.com/en/cost-of-living-support>.

We are also keen to support local groups, projects and initiatives through our Community Fund and through our staff volunteering days. If you are aware of any volunteering opportunities in the area that we can be part of, please do let me know.

We will also be supporting Abergele in Bloom through the provision of soil moisture planter monitor and tree moisture monitors to understand whether the soil requires watering and saving water as well as provide the town with water butt installations to maximise water saving potential.

We will be sending a newsletter to all customers in Abergele to let them know about our innovative project in the town and you can find more information on our website dwrcymru.com/Abergele. Customers can also find out more about the project at our two drop-in sessions

Abergele Library, Monday 16th September, 1pm – 4pm
Abergele Town Council, Monday 7th October, 5pm – 8pm

Annwyl Gynghorwyr,

Dros y misoedd nesaf, bydd Dŵr Cymru'n gwneud gwaith yn Abergele ac roeddwn i eisiau rhoi gwybod mwy i chi am y prosiect arloesol hwn a beth mae'n ei olygu i drigolion y dref.

Dros yr ychydig fisoedd nesaf, byddwn yn gosod dros 4,000 o fesuryddion newydd gyda thechnoleg clyfar ar bob eiddo yn Abergele – gan gynnwys cartrefi ac eiddo masnachol. Bydd yr holl fesuryddion presennol yn cael eu newid, a bydd mesuryddion newydd yn cael eu gosod ar eiddo sydd heb fesurydd ar hyn o bryd.

Mae Abergele wedi'i dewis fel y lleoliad cyntaf i fod yn 'Gymuned Glyfrach' gan fod dros 75% o'n cwsmeriaid yn yr ardal eisoes ar fesurydd dŵr – mae hynny bron i 25% yn fwy na'r cyfartaledd cenedlaethol. Mae hyn yn golygu bod cwsmeriaid yn yr ardal hwn eisoes yn deall pwysigrwydd arbed dŵr. Mae hefyd yn golygu y gallwn yn hawdd ailosod ac uwchraddio llawer o'r mesuryddion yn hytrach na dechrau o'r dechrau.

Y cyntaf o'i fath, bydd cyflwyno'r rhwydwaith clyfar hwn yn ein galluogi i gadw llygad ar lif dŵr, profi am ollyngiadau, creu darlun o ble mae angen gwneud gwelliannau i'r rhwydwaith a chwilio am gyfleoedd i fod yn fwy effeithlon. Bydd y prosiect hwn hefyd yn cynyddu gwytnwch dŵr, yn cynnig gwell gwasanaeth i gwsmeriaid ac yn rhoi cyfle hanfodol i ddyddu gan ein cwsmeriaid.

Mae'r mesuryddion callach hyn yn monitro llif a phwysedd dŵr yn barhaus a fydd yn ein galluogi i ganfod ac ymateb i bethau fel colli pwysau a gollyngiadau yn gyflymach. Bydd hyn yn golygu y byddwn yn lleihau faint o ddŵr sy'n gollwn yn ddiangen ac yn gallu darparu mwy o sefydlogrwydd ar draws ein rhwydwaith gan arwain at lai o darfu ar eich cyflenwad. Yn ogystal â'n helpu i ganfod gollyngiadau ar ein rhwydwaith, gall y mesuryddion hyn hefyd helpu i ganfod gollyngiadau ar systemau preifat, sy'n golygu y gallwn rybuddio cwsmeriaid am ollyngiadau ar eu system fel y gellir eu trwsio'n gynt.

Yn y dyfodol, bydd gan gwsmeriaid lawer mwy o oruchwyliaeth dros eu defnydd o ddŵr eu hunain er nad ydym yn siŵr eto ar ba ffurf y bydd hyn, mae'n debygol y bydd yn borth neu ap ar-lein; nid ydym yn bwriadu darparu arddangosfa yn y cartref i breswylwyr.

Mae hyn yn rhan o gynllun buddsoddi llawer mwy sydd gennym ar gyfer y pum mlynedd nesaf i ddarparu mwy o fynediad at fesuryddion a lleihau gollyngiadau - bydd Abergele yn ein helpu i arwain y ffordd. Mae rhagor o wybodaeth am y prosiect isod, a chopi o'r newyddlen sydd wedi mynd allan i bob cwsmer sy'n cael eu heffeithio wedi ei hatodi, ond os oes gennych chi unrhwy gwestiynau am y gwaith, mae croeso i chi gysylltu â mi.

Diolch yn fawr,
Gwenan

Abergele -

Mae ein partneriaid IES Utilities (Integral Energy Solutions) ar hyn o bryd yn cynnal arolwg yn Abergele o bob stop tap ac rydym yn bwriadu gosod y mesuryddion clyfar newydd o ddechrau mis Hydref.

Ar gyfer cwsmeriaid sydd eisoes â mesurydd dŵr, yna gallwn yn hawdd gyfnewid yr hen un am un newydd a fydd yn cymryd ychydig funudau yn unig. Ar gyfer cwsmeriaid nad oes ganddynt fesurydd ar hyn o bryd, yn y rhan fwyaf o achosion byddwn yn gallu gosod un ar y *stoptap* allanol, sydd eto ond yn cymryd ychydig funudau.

Bydd angen ychydig mwy o waith ar rai cysylltiadau i osod y mesurydd a bydd angen i ni dyllu rhai tyllau ar y palmant neu'r stryd, ond bydd y gwaith hwn yn cael ei gynllunio i achosi cyn lleied o aflonyddwch â phosibl a bydd cwsmeriaid yn cael eu hysbysu cyn y gwaith. Pan fyddwn yn gosod y mesurydd dŵr newydd, bydd angen i ni ddiffodd y dŵr am ychydig eiliadau, ond byddwn yn rhoi gwybod i gwsmeriaid cyn i ni wneud hyn ac yn gweithio'n agos gyda chwsmeriaid sydd angen cymorth ychwanegol ar gyfer aflonyddwch o'r fath.

Ni fydd gosod y mesuryddion newydd yn effeithio ar sut mae ein cwsmeriaid yn cael eu bilio, ac ni fydd angen i gwsmeriaid wneud dim na bod adref tra byddwn yn gwneud y gwaith. Fodd bynnag, os hoffai unrhyw gwsmeriaid nad ydynt yn cael eu bilio drwy fesurydd ar hyn o bryd symud i filiau â mesurydd, gallwn drefnu i hyn gael ei wneud.

Dylem gael yr holl waith wedi'i wneud erbyn diwedd Chwefror 2025, ond tra ein bod yn gweithio yn Abergele a thros y 12 mis nesaf rydym yn gobeithio gallu cefnogi'r dref mewn nifer o ffyrdd.

Bydd ein tîm addysg yn ymweld ag ysgolion lleol i ddarparu gwarsi a gweithdai am ddim a bydd ein Tîm Cwsmeriaid Bregus ym Manc Bwyd Abergele bob yn ail wythnos o ddydd Iau, Medi 12^{fed} ymlaen (ac eithrio Medi 26ain) o 10am-2pm ynghyd ag asiantaethau eraill i helpu i wneud yn siŵr bod cwsmeriaid sy'n cael trafferth talu ar y tariff cywir ac i drafod sut y gall cwsmeriaid arbed arian ar eu biliau dŵr. Gallwch ddod o hyd i ragor o wybodaeth am ein tariffau gwahanol ar ein tudalen costau byw <https://www.dwrcymru.com/cy/cost-of-living-support>.

Rydym hefyd yn awyddus i gefnogi grwpiau, prosiectau a mentrau lleol trwy ein Cronfa Gymunedol a thrwy ein diwrnodau gwirfoddoli staff. Os ydych yn ymwybodol o unrhyw gyfleoedd gwirfoddoli yn yr ardal y gallwn fod yn rhan ohonynt, rhowch wybod i mi.

Byddwn hefyd yn cefnogi Abergele yn ei Blodau trwy ddarparu monitor lleithder pridd a monitorau lleithder coed i ddeall a oes angen dyfrio'r pridd ac arbed dŵr yn ogystal â darparu gosodiadau casgen ddŵr i'r dref i wneud y mwyaf o botensial arbed dŵr.

Byddwn yn anfon cylchlythyr at holl gwsmeriaid Abergele i roi gwybod iddynt am ein prosiect arloesol yn y dref a gallwch ddod o hyd i ragor o wybodaeth ar ein gwefan [dwrcymru.com/Abergele](https://www.dwrcymru.com/Abergele).

Gall cwsmeriaid hefyd ddarganfod mwy am y prosiect yn ein dwy sesiwn galw heibio

Llyfrgell Abergele, Dydd Llun 16eg Medi, 1pm – 4pm

Cyngor Tref Abergele, dydd Llun 7 Hydref, 5pm – 8pm

Gwenan Davies

Dŵr Cymru | Rheolwr Cymunedau Gogledd Cymru

Welsh Water | North Wales Community Manager

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CF13

Engagement

- Information letters have been issued via post (w/e September 13th)
- Engagement sessions set for September 16th from 1pm to 4pm and October 7th 5:30pm to 8pm, in the library and Town Hall, respectively.
- September 16th session (today) not been well promoted, due to Dwr Cymru internal challenges with approval of the communications, and later than anticipated issue of the letter via post.

Action URGENT: Dwr Cymru team to send photo to ATC when all set up in the library to further promote that Dwr Cymru is here.

Together, will ensure wider promotion of second event in October

- Dedicated page on website including FAQs has been set up
- Dwr Cymru to send email to ATC for Members – Placeplan Officer confirmed receipt that morning

Stakeholders and Delivery Plans

Dwr Cymru has been in touch with Darren Millar, MS and Charlie McCoubrey, Leader, thus far, with a view to opening a dialogue

It was suggested that Dwr Cymru should also be in touch with Gill German, MP

Action: Placeplan officer to share Gill German's contact details

Dwr Cymru had also met with CCBC Highways. They presented historical data as benchmark for anticipated dig requirements, and were asked to complete the surveys and come back with current local data.

Therefore, the team had been expanded with eight team members conducting surveys, and two more completing induction.

Thus far, survey data mirrored projected data, which was positive from a planned delivery perspective, and the deadline for this work was set for w/c September 23rd

The dig start date could not yet be determined, as this would depend on the completion of the survey, data submission, and the subsequent notice period required by CCBC Highways, which could be 12 weeks if the work was classed as "major".

Sensors

Clerk and Placeplan Officer had had contact from CCBC regarding the donations of water sensors, and potential ways of managing this as a donation, and sought context clarification, as this was different to what had been shared during Dwr Cymru's presentation at the Placeplan meeting in July, where they had opened up an offer of water butts to interested groups.

Dwr Cymru explained that WG had suggested, as part of the SMART Towns agenda, that Dwr Cymru donate a number of water sensors, which could be distributed and used to improve watering efficiencies.

Anticipated value of the donations was £5k overall, with each sensor costing approximately £150 ea.

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Dwr Cymru SMART Towns Project Update 19/09/2024

From Dwr Cymru's perspective, they were happy to do this, provided that the data was captured and presented back to the public.

Clerk and Placeplan Officer to have a further meeting with Scott Andrews, ITDT Analyst at CCBC, who has been working on the SMART Towns agenda to discuss more fully

Action: Clerk and Placeplan Officer to set up meeting as above

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