

Cyngor Tref Abergele Town Council

Accessibility Statement for

AbergelePensarn website

This website has been developed to ensure that it is usable by everybody, regardless of age or disability. Our site is developed to comply with the Web Content Accessibility Guidelines version 2.1 Level AA and we keep the site under review to improve both its accessibility and usability.

This website is run by Abergele Town Council We want as many people as possible to be able to use this website. For example, that means you should be able to:

- *change colours, contrast levels and fonts*
- *zoom in up to 300% without the text spilling off the screen*
- *navigate most of the website using just a keyboard*
- *navigate most of the website using speech recognition software*
- *listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)*

AbilityNet has advice on making your device easier to use if you have a disability

How Accessible this website is.

We know some parts of this website are not fully accessible

- you cannot modify the line height or spacing of text
- most older PDF documents are not fully accessible to screen reader software
- you cannot skip to the main content when using a screen reader

Feedback & Contact Info

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

- email info@abergele-towncouncil.co.uk
- call 01745 833242

We'll consider your request and get back to you in 7days

Reporting Accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact: info@abergele-towncouncil.co.uk or 01745 833242

Enforcement Procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

Contacting us by phone or visiting us in person

Please contact us by phone 01745 833242 or visit us at the Town Hall, Llandulas Road, Abergele, LL22 7BT

Technical Information about this website's Accessibility

Abergele Town Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance Status

This website is fully compliant with the [Web Content Accessibility Guidelines version 2.1 AA](#) standard.

Content that's not within the scope of the accessibility regulations

PDFs and other documents

Some of our PDFs and Word documents are essential to providing our services. For example, we have PDFs with information on how users can access our services, and forms published as Word documents. By September 2020, we plan to either fix these or replace them with accessible HTML pages.

The accessibility regulations do not require us to fix PDFs or other documents published before 23 September 2018 if they're not essential to providing our services.

Any new PDFs or Word documents we publish will meet accessibility standards.

Preparation of this Accessibility Statement

This Statement was Prepared on August 4th 2020. It was last reviewed on August 4th 2020